

# Superloop Home Broadband

## Member-Get-Member Promotion 2020/2021 - Terms and Conditions

### Making a Referral

- Sign up and activate your account.
- Login to our member's area (<https://members.superloop.com>) and navigate to our referral program page to get your unique referral link.
- Send your unique referral link to the person (referee) you wish to invite to become a Superloop member.
- The referee must complete the online application form and sign up to any Fixed Wireless or NBN plan.

### Reward

- Once a referee has been accepted by Superloop and pays their first invoice, the referrer will get a discount off their bill for 6 months (Reward).
- The Reward will be credited to the referrer's account at the end of the applicable calendar month during which the referee paid their first invoice and at the end of each month for the remaining 5 months if they remain a customer.
- Referrer Rewards are capped at 100% of the referrer's monthly invoice.

### Terms and Conditions

1. The Superloop Member Get Member promotion (Promotion) is available to all existing Superloop Home Broadband customers who introduce a new customer to Superloop Home Broadband in accordance with these Terms and Conditions.
2. The Promotion involves rewarding existing customers who introduce new customers to Superloop Home Broadband Fixed Wireless or NBN Plans where the new customer signs up for an account with Superloop Broadband Pty Ltd between 1 May 2020 to 30 June 2021 (Promotion Period).
3. A referral will be successful once the referee has been accepted by Superloop Home Broadband, has an active service, and pays their first invoice.
4. The Reward available for each successful referral is a 10% discount (maximum of \$10) off the referrer's monthly invoice for 6 months for each successful referral between 1 May 2020 and 30 June 2021 (capped at 100% of the referrer's monthly invoice).
5. Rewards are first applied as a credit to the referrer's account at the end of the calendar month during which the referee pays their first invoice. Thereafter, Rewards are applied to the referrer's account at the end of each month for 5 months while both the referrer and referee remain Superloop Home Broadband customers.
6. The Promotion is available to customers of Superloop Broadband Pty Ltd and employees of Superloop Limited during the Promotion Period.
7. The referrer will need to log in to the members area to view the status of successful completion of the referral. An SMS notification will be sent to the referrer by Superloop when referral sign up is completed.
8. Rewards are non-transferable and cannot be converted to cash. Rewards will only be credited to the referrer's and referee's account and are only valid while the referee remains a customer of Superloop Broadband Pty Ltd.
9. This Promotion is not available in conjunction with any other promotion or offer.
10. Superloop reserves the right to modify, change or withdraw all or any of the Terms and Conditions applicable to this Promotion at any time.
11. In the event of a dispute arising out of this Promotion, the decision of Superloop shall be final.
12. These Terms and Conditions shall be governed and construed by the laws of Queensland and shall be subject to the exclusive jurisdiction of the Courts of Queensland.

