

Terms and Conditions

Superloop NBN Online Learning Plan Offer for Existing Customers

The Offer

1. The Superloop NBN Offer gives residential NBN customers who are already on a Covid19 related discount, an extended period of a 50% discount per month for the Superloop 25/5 Unlimited Plan (Offer) until 15 January 2022, subject to these terms and conditions.
2. This Offer is open from 15 January 2021 until midnight AEDST on 15 January 2022. Superloop may withdraw the Offer at any time without notice. By applying for the Offer, you agree you are bound by Superloop's Standard Form of Agreement (SFOA), Critical Information Summary (CIS) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

3. To automatically receive this Online Learning Plan offer discount, you must be an existing Superloop NBN 25/5 Unlimited Plan (typical evening speed 22/2Mbps) customer of Superloop currently receiving the previous Covid19 related Online Learning Plan offer.

How the Offer works

4. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
5. This Offer provides existing NBN 25/5 customers currently on the Online Learning Plan with an automatic 50% discount off their monthly plan fee, which will be applied by Superloop at the time of extending the NBN Online Learning Plan (50% discount a month only for Superloop 25/5 Unlimited Plan). The monthly 50% discount (\$32.48) will automatically be deducted from your monthly invoice until 15 January 2022 or until you cancel your service, whichever is earlier.
6. After 15 January 2022, Superloop will bill you the monthly fee applicable (\$64.95 for Superloop NBN 25/5 Unlimited Plan) at the time of signing up. This amount is set out in our Critical Information Summary and Pricing Schedule available at: <https://www.superloop.com/legal/critical-information.html>.
7. If you change your Superloop NBN Online Learning Plan during the discount period, then the 50% discount (and any other Covid19 related discount, if any) will be removed from the monthly internet service charge and the price of the monthly internet service charge will revert to the minimum monthly charge set out in our Critical Information Summary (CIS) for your current service.
8. There is no setup fee or lock in contract applied to this Offer.
9. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
10. This Offer is not available in all regions and does not apply to NBN Sky Muster or business services.
11. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
12. All prices include GST.
13. Superloop makes no representations regarding third party products or services.
14. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.